



Before you heat
your home as the
weather cools.....

Call **(256) 532-8342** to request **pilot lighting**
service for your natural gas heating systems.

Prepare Your Gas Heating System for Winter

Huntsville Utilities recommends an annual inspection by a professional heating appliance service provider to ensure safe, efficient operation of your system. This professional inspection should include:

- ❖ Install clean filters.
- ❖ Oil fan motor and check drive belts.
- ❖ Clean rust and dirt from burners.
- ❖ Inspect vents and ensure all vents are properly connected.
- ❖ Inspect all air intakes or outlets and ensure they are open and unobstructed.
- ❖ If your home is equipped with a carbon monoxide detector, ensure that it is in good working order.



Report Problem



Gas Safety Info

TO REQUEST PILOT LIGHTING BY HUNTSVILLE UTILITIES

call (256) 532-8342, Mon.-Fri. 7 a.m. - 3 p.m. or complete the online Report A Problem form at www.hsvutil.org/report-problem

Call early to avoid delays. Once cold weather arrives, there may be a 2 to 3-day wait for the pilot lighting service due to the large number of requests.

Huntsville Utilities will only light pilots and does not service or repair appliances. A service charge may apply.

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